



DLS 5 Downloading Software

DLS 5 is future-ready! Primed for compatibility with future technologies, DLS 5 Downloading Software offers user-friendly interfaces. It runs on Microsoft's powerful. NET Framework 4.0 and now uses an ultra-light SQLite database. Installation is quick and easy. All necessary software packages will be installed automatically during the DLS 5 installation process.

NOTE: SQLite is a light-weight database which does not require any database engine installation.

Features:

- Supports a wide array of DSC products, from the latest released products back to PowerSeries v4.1
- Tightly integrated with C24 Communications to allow cellular connections
- Available in "Workgroup" mode, enabling larger organizations to host a centralized support database
- Optimized communication workflows allowing scheduled communications, unattended communications and complete communication queue
- Packed with record keeping & convenience features to meet all your business needs

Supported Database:

- SQLite

Minimum System Requirements:

- 1GHz Pentium III compatible processor; 1GB of RAM; up to 2GB of available disk space

Available in NA, LATAM, EMEA and APAC



WebSA – System Administrator Software

To perfectly complement the alarm industry's most flexible hybrid intrusion system, DSC has released revolutionary software – WebSA System Administrator. Giving administrative users unprecedented ability to manage, monitor and control user functionality of their security system, WebSA System Administrator features user-friendly and intuitive interfaces with 'Real-Time' Dashboards.

Minimum System Requirements:

- 1GHz Pentium III compatible processor; 1GB of RAM; up to 2GB of available disk space
- Please refer to www.dsc.com for Operating System Support

Available in NA, LATAM, EMEA and APAC





Routine System Management (RSM)

PowerSeries Neo's Routine System Management is a revolutionary remote inspection tool leveraging comprehensive diagnostic data to reduce operating costs by dramatically reducing the number of truck rolls required for diagnostics and maintenance of the security system. Using a simple yet highly efficient workflow process which encompasses steps such as Automatic Connection, Data Collection, Evaluation and Resolution, RSM removes, wherever possible, the need for site visits.

Features:

- Automatic RSM inspections
- Report generation
- Ability to set frequency intervals for RSM inspections
- RSM report history
- RSM report results for "Pass" or "Service Required" status
- Ability to approve or fail RSM reports
- Ability to set a new baseline for system diagnostic values
- Hardware diagnostics
- Wireless device network diagnostics
- Virtually monitor keypad mode for viewing the actions on the physical keypad in real-time
- RSM operator permissions
- Ability to export RSM report into XML or PDF file

Available in NA, LATAM, EMEA and APAC



DSC understands that security dealers everywhere need more than just great products, they deserve exceptional service and support as well. That is why we have committed resources to ensure we're in a position to help our customers as needed.

DSC Customer Service and Support

A dedicated team of Technical Support, Customer Service and Sales Support Representatives are available to provide security professionals with valuable expertise and in-depth product knowledge. The Customer Service and Support Center offers extended hours of services and access to all departments within DSC with multilingual support.

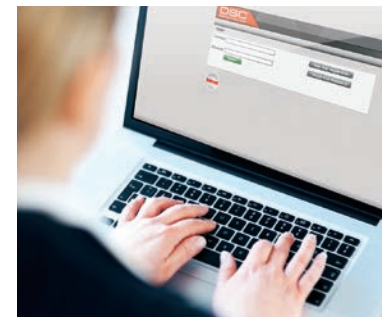
For any inquiries, general product information or the location of the nearest DSC distributor, please call 1 888.888.7838 (Toll Free) / +1 905.760.3000 or email us at info@dsc.com.

Global tech support contact information:

North America: +1-800-387-3630

Latin America: +1-905-760-3000

EMEA & AsiaPac: Toll Free 800-22558926



DSC Marketplace

The DSC Marketplace is your primary method for ordering product-specific literature, associated marketing support materials and promotional items. To access this great service, please visit www.dscmarketplace.com and complete the short registration form. Your account will be activated within 48 hours allowing you to start browsing the site at your convenience. To ensure proper materials are being ordered, you can view thumbnail pictures as well as download PDF files of all items. For more information please visit www.dscmarketplace.com.

www.dsc.com

The DSC website is an intuitive, easy-to-navigate resource that provides security professionals with access to a wealth of product-specific information. Password-protected areas are tailored specifically for security dealers and offer the latest news on DSC products, corresponding events and launches, the latest technical support materials and diagnostic tools, and helpful industry and association links. Downloadable PDF versions of all DSC sales and specification sheets, images, end-user manuals, architect and engineer specifications, plus the complete DSC product catalog can be found on the website. Visit www.dsc.com to learn more.



Since 1998, C24 Communications has been activating and administering cellular devices (DSC branded Alarm Communicators) for security alarm dealers in North America. The units are activated through a mobile interface or via C24 Communications' web portal.

These secure interfaces allow for the activation, editing and deactivation of accounts, the retrieval of device status and programming or modification of communicator options.

For more information on C24 Communications, please visit www.connect24.com.